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## TRU-TRAC® ROLLERS APPLICATION CASE STUDY

The Tru-Trac® Dual Return Tracker improves production uptime on a critical primary crusher belt conveyor at one of the largest Copper mines in Chile

### Industry

Copper Ore Mining

### Application

#3 Overlander Crusher Belt  
(High Tonnage - 10,800 tons per hour)

### Product

Tru-Trac® 2400mm Dual Return Tracker

### Objective

To prevent belt tracking issues that caused the conveyor belt to mistrack when the belt was running but not loaded.



### Problem

The production department complained to the maintenance superintendents about the frequent stoppages of the conveyor belt for unknown reasons when running in dryer conditions without a counter weight. This particular conveyor belt tended to mistrack when the belt was running but not loaded. As a result, the mistrack sensors would constantly stop a conveyor belt that outputs roughly 10,800 tons of copper ore per hour.



### The Tru-Trac® Dual Return Tracker

### Solution

Tru-Trac recommended a complete conveyor survey and had mine personnel describe the issues. After thorough analysis, Tru-Trac recommended installing two 2400mm Dual Return trackers. With a solution in mind, the main issue the site faced was stopping operations for a prolonged period of time. With only 4 to 5 hours available for installation, both Dual Return trackers were installed on a Sunday while maintenance supervisors were on leave without contracting any additional resources.

### Results

Following Tru-Trac's improvements, the conveyor belt now remains centered when running without a load and does not trigger mistracking sensors which would cause unplanned down time, use of electrical personnel and unplanned production stoppage. As a result, on-site staff can now use the conveyor belt at all times and production in the copper mine has increased.